1. **Overall how satisfied are you with Union County Public Transit?**
   - Very satisfied
   - Somewhat satisfied
   - Neither satisfied nor dissatisfied
   - Somewhat dissatisfied
   - Very dissatisfied

2. **Which words would you use to describe our transit services? Please mark all that apply.**
   - Reliable
   - High quality
   - Useful
   - Unique
   - Good value for money
   - Overpriced
   - Impractical
   - Ineffective
   - Poor quality
   - Unreliable

3. **Why do you typically use public transit?**

4. **How long have you used Fixed Route (or Paratransit)?
5. How often do you ride public transit?

6. If public transit were not available, how would you travel?

7. How do you usually get information about public transit?
   - Printed Schedules
   - www.neotransit.org
   - From the bus driver
   - Calling the transit office
   - Other:___________________________

8. Please rank the following features in order of importance to you:
   - Level of service availability (hours, days, service coverage area)
   - Frequency of service (every hour, every half hour, etc.)
   - How much the ride costs

9. If you could change one thing to improve public transit, what would you do?

10. Why do you think more people don’t use Public Transit?
11. Please rate us on the following:

<table>
<thead>
<tr>
<th>Service</th>
<th>Excellent</th>
<th>Above Avg.</th>
<th>Average</th>
<th>Below Avg.</th>
<th>Poor</th>
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<tbody>
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<td>Driver Courtesy</td>
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<td>Driver Skill</td>
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<td>Call Taker Courtesy</td>
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<td>Safe/Well maintained Buses</td>
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<td>Web/ Social Marketing</td>
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