

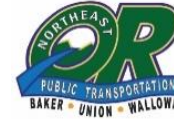
Community Connection of Northeast Oregon, Inc.

Donations

NEOTransit is part of the Community Connection of Northeast Oregon family. We are a nonprofit community action agency providing housing assistance, senior services, public transportation, regional food banks, meals on wheels, and much more to the whole Northeast Oregon region. Donations like yours allow us to better serve our community. You can make donations on our website at ccno.org, or just give us a call. Thanks for riding with us today!



**Northeast Oregon Public
Transit is a Service of
Community Connection
of Northeast Oregon, Inc.**



**Public Transit Hub
2204 East Penn Avenue
La Grande, OR 97850**
Reservation line: (541) 963-2877
www.neotransit.org

For alternative formats of this document, please request via 541-963-2877, or call TTY at 711 or 1-800-735-2900

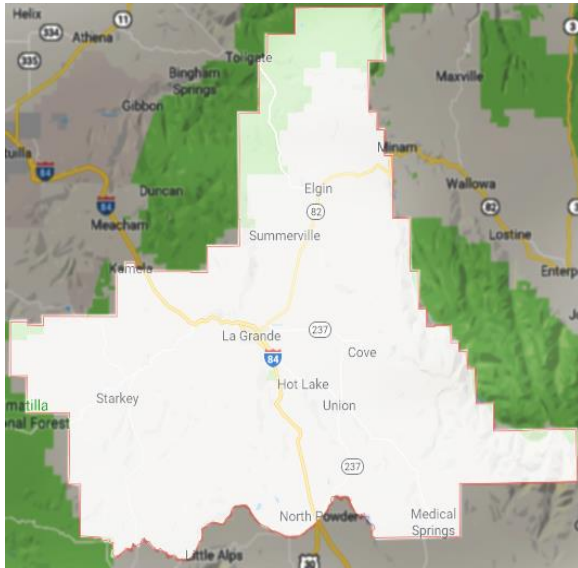


NORTHEAST OREGON PUBLIC TRANSIT

brings you:



07-18-2023



Who Can Ride?

Anyone who resides in Union County is welcome to ride using this program. There are no limitations based on address, age, disability, or any other criteria. However, it's important to note that the trip must both start and end within Union County. The service is free for everyone, but when scheduling a ride, the ride schedulers need to know the number of passengers who will be traveling.

How Do I Schedule a Ride?

To book a ride, you can call us at (541) 963-2877 between 7:30 am and 3 pm. It's best to schedule your ride at least one day in advance, but the sooner, the better. Please note that both the departure and return trips need to be scheduled, and we cannot accommodate on-demand or flexible-time trips. Our service covers the entire county, so it travels throughout the day.

If you plan to use our Deviated Fixed Route or Paratransit services for multiple tasks in La Grande, those trips can be scheduled on a flexible basis, but only your return trip will have a specific pickup time.

If you need to cancel a ride, we kindly request a two-hour notice. This allows us to offer the spot to someone else or prevent the driver from leaving the Public Transit Hub unnecessarily.

When Can I Ride?

CAT Link services are offered on specific days in different areas. In Union and Cove, you can use the service on Tuesdays and Thursdays, while in Elgin, Imbler, and Summerville, it's available on Wednesdays and Fridays. The service runs from 7:30 am to 4:30 pm. However, please note that there is no service on Mondays. So, if you need a ride, make sure your pickup time falls between 7:30 am and 4:30 pm on the days when the service is available. For instance, if you work in Elgin and want to travel back home, you should leave La Grande no later than 4:30 pm to arrive home around 5:00 pm.

Service Limitations

Generally, carryon items are limited to what you can independently load and store at your feet. Our driver may assist with loading a reasonable number of items under 25 pounds on and off the vehicle, but not to and from a building.

All items must fit completely within the vehicle, and your seating area.

Please keep in mind you will need to take your items with you if transferring services.