



NORTHEAST OREGON  
PUBLIC TRANSPORTATION

TITLE II ADA COMPLAINT FORM

FOR BAKER, UNION, &  
WALLOWA COUNTIES

**A. Complainant's information:**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Telephone Number (Home): \_\_\_\_\_

Telephone Number (Work): \_\_\_\_\_

Email Address: \_\_\_\_\_

Accessible Format Requirements? (Select One or More)

- ☐ Large Print
- ☐ TTY
- ☐ Audio Tape
- ☐ Other

**B. Person discriminated against (if someone other than complainant):**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Telephone Number (Home): \_\_\_\_\_

Telephone Number (Work): \_\_\_\_\_

Email Address: \_\_\_\_\_

Relationship to the person for whom you are complaining: \_\_\_\_\_

Please explain why you have filed for a third party: \_\_\_\_\_

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Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.

- ☐ Yes
- ☐ No

**C. Which of the following best describes the reason you believe the discrimination took place?**

         Disability

\_\_\_\_\_ Other

Other:

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**D. On what date(s) did the alleged discrimination take place?**

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

**E. Please describe the alleged discrimination. Explain what happened and whom you believe was responsible. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If additional space is needed, add a sheet of paper.**

[illegible]

**F. Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court? List all that apply.**

Federal Agency \_\_\_\_\_

Federal Court \_\_\_\_\_

State Agency \_\_\_\_\_

State Court \_\_\_\_\_

Local Agency \_\_\_\_\_

**If you have checked above, please provide information about a contact person at the agency/court where the complaint was filed.**

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Telephone Number (Home): \_\_\_\_\_

Telephone Number (Work): \_\_\_\_\_

Email Address: \_\_\_\_\_

**G. Please sign below. You may attach any written materials or other information that you think is relevant to your complaint.**

Signature \_\_\_\_\_ Date \_\_\_\_\_

**Attachments:** Yes \_\_\_\_\_ No \_\_\_\_\_

**H. Submit form and any additional information to:**

**For Baker County:**

**Mail to:**

Transit Manager  
Attn: ADA Complaint  
2810 Cedar Street  
Baker City, OR 97814

**For Union County:**

**Mail to:**

Transit Manager  
Attn: ADA Complaint  
2204 E. Penn Ave  
La Grande, OR 97850

**For Wallowa County**

**Mail to:**

Transit Manager  
Attn: ADA Complaint  
702 NW First Street  
Enterprise, OR 97828

**Email** with the subject "ADA Complaint" to"

[bakertitlevi@ccno.org](mailto:bakertitlevi@ccno.org)

[uniontitlevi@ccno.org](mailto:uniontitlevi@ccno.org)

[wallowatitlevi@ccno.org](mailto:wallowatitlevi@ccno.org)